

Policy

Subject: Adherence to Service Manager Directives

Policy Number: 2021-20

Effective Date: November 2, 2023

Approved by: NCHC Board of Directors

Reviewed by: NCHC General Manager

Purpose/Overview

To provide clarity on the intention of Northumberland County Housing Corporation (“NCHC”) to adhere to Service Manager directives and to consider discrepancies between NCHC policies and Service Manager directives.

Policy

NCHC strives to maintain a comprehensive set of policies to guide its work and to ensure adherence to relevant legislation and Service Manager directives.

To the extent that there is a conflict or discrepancy between NCHC policies and either Service Manager directives or overarching legislation, the Service Manager directives and/or legislation shall prevail.

Procedures

When notified of updated Service Manager directives and/or legislation, NCHC will review its applicable policies to ensure they remain up-to-date and accurate.

In addition, NCHC will review all of its policies periodically to ensure they remain aligned with best practices in the sector.

Repealed Policy

N/A

Legislative Authority

N/A

Cross Reference

N/A